

Annual Report 2025–2026

PART TEN

A Year of Showing Up: Council by Council, Home by Home



Written by **Family Councils Ontario** Published **September 16, 2026**

FCO PROGRAMS DEPARTMENT · YEAR IN REVIEW

Council by Council, Home by Home

Behind every family navigating long-term care, the Programs Department was there — coaching councils, training home leadership teams, and resolving conflict when it mattered most.

228

Family Council consultations

680

Home leaders trained

60

Councils coached this year

1. Supporting Councils, Every Step

Direct coaching, conflict resolution, and skill-building with Family Councils.

228

Consultations with Family Councils

90% over target of 120

69

Coaching sessions delivered across 60 councils

11 homes

Supported through formal conflict resolution

vs. target of 6

63

Presentations & workshops for councils and homes

vs. target of 40

2. Building Home Leadership Capacity

Equipping licensees, staff, and administrators to lead well alongside families.

680

Home management staff completed leadership training, delivered across 27 sessions

193

Consultations with LTC home licensees & staff

more than 2× target of 90

6

Administrator forums held, helping homes without a council learn how to start one

vs. target of 2

3. Reach Across the Province

On the ground, in the system, and alongside our partners.

5 +4 Homes visited in person in Thunder Bay, plus **4 more** supported remotely province-wide

192

Community partner engagement touchpoints — CLRI, OARC, AdvantAge Ontario & more

47

System planning meetings with MLTC & the Minister's office

31

Research project meetings with external stakeholders and research teams

Family Councils Ontario

Every consultation, coaching session, and forum this year existed because caregivers showed up for the people they love — and our Programs team showed up for them.