



Getting Started: Your Guide to the FCO Community of Support

Welcome to the FCO Community of Support: a place to connect with other community members, participate in supportive conversations, share resources and experiences, and find groups that match your interests and needs.

This guide will help you get started and show you how to join groups, make posts, add comments, and share pictures. You don't have to be an expert or know exactly what to say. Start by exploring the Spaces, reading conversations, and joining discussions that feel relevant to you.

The FCO Community of Support is intended to be a welcoming and supportive environment. Please visit our [Community Guidelines](#) webpage for further details.

1. Access the Community

Start by visiting the FCO Community of Support: [Family Councils Ontario Community of Support](#)

If you are not already signed in, select **Login** and enter your account information. Once you are logged in, you will see the main community navigation.

Main areas:

- **Welcome** – Start here for introductory information, community guidance, and helpful information to get oriented.
- **Feed** – View recent community activity, including new posts, updates, comments, and conversations from across the community.
- **Spaces** – Explore and join different groups and communities based on your interests, experiences, or support needs.
- **Members** – Discover other members of the community and connect with people who share similar interests or experiences.
- **Resources** – Access a library of practical tools, information, and resources created by Family Councils for Family Councils.

2. Customize Your Profile

Share more about yourself, your Family Councils, interests, and more by customizing your profile.

1. Click the circle with your initials in the top-right corner of the screen.
2. Enter or update your information, including your name, email, short bio, and social media links.
3. Add a photo of yourself or choose a picture that represents you.
4. Review your information, then click **Save Changes** when you're finished.

3. Explore Community Groups

Groups are called **Spaces** within the community. Some Spaces may be open to everyone, while others may be available by invitation or have specific membership requirements.

To explore available groups:

1. Select **Spaces** from the main navigation.
2. Browse the available Spaces.
3. Select a Space that interests you.
4. Read the group's description and recent activity.
5. If the Space is open to you, select the option to **Join** or **Request to Join**, depending on the group's settings.
6. Once you have joined, you can participate in conversations and activities within that Space.

4. Create Posts

The Feed allows you to follow community activity, join conversations, and create new discussions. Read and respond to a post by following these steps:

Create a new post:

1. Go to the appropriate Space or the community Feed.
2. Find the bar that says "What's Happening"
3. Enter your message.
4. Add a picture or other attachment, if appropriate.
5. Review your post.
6. Select Post to publish it.

Respond to a post:

1. Scroll through the available posts on the feed or within community spaces
2. Select a post to read the full conversation.
3. To respond click the speech bubble icon 
4. Enter your response.
5. Select Post to publish it.

5. Find Other Community Members

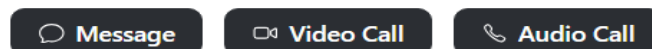
The Members section allows you to explore people who are part of the community.

To view members:

1. Select **Members** from the main navigation.
2. Browse the member directory.
3. Select a member's profile if you would like to learn more about them.
4. Click the Follow button to stay up to date on their posts

6. Connect with Community Members

Members can connect directly with other community members by sending messages or making voice and video calls. You can also click on a member's name to view their profile and learn more about them.



To connect with a member:

1. Click on the member's name.
2. The member's profile will open, where you will see the **Message**, **Voice Call**, and **Video Call** buttons.
3. Choose the option you would like to use:
 - **Message:** Click **Message**, type your message in the dialog box, and click the arrow to send.
 - **Voice Call:** Click **Voice Call** to start a voice call with the member.
 - **Video Call:** Click **Video Call** to start a video call with the member.