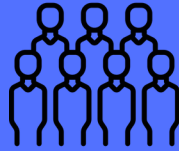




## 2018-2019 IMPACT REPORT

### SUPPORTED



1600+ people



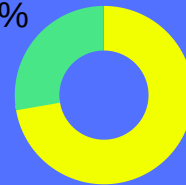
600+ long-term  
care homes

### Consultations



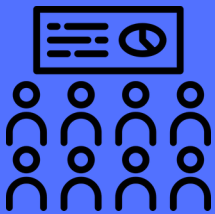
- Information
- Advice
- Problem solving

Long-term care home staff  
27.7%



72.3%  
Family Councils

### Education events



Presentations: 8  
Webinars: 3  
Conference: 1

### Communications



ebulletin

### Research meetings



### Community partner meetings



### Stakeholder & system planning meeting





## 2018-2019 IMPACT REPORT

### Program highlights

- Launched Resource Development Advisory Committee
- Held two Conflict Resolution trainings
- Biennial conference - Intersections of Mental Health in LTC
- Launched Community of Practice for LTC Social Workers & Social Service Workers
- Consulted on Public Inquiry into the Safety and Security of Residents in the Long-Term Care Homes System
- Participated in various forums including Caregiver Collaboration, CLRI Diversity Inclusion & Advisory groups



### FCO Services

- Presentations and workshops to help you start and maintain a Family Council
- Phone & email consultations to provide advice, share information & help problem solve
- Downloadable education materials on our website
- Education and engagement days to share important information with and facilitate networking of Council members