



2018-2019 IMPACT REPORT

SUPPORTED



1600+ people

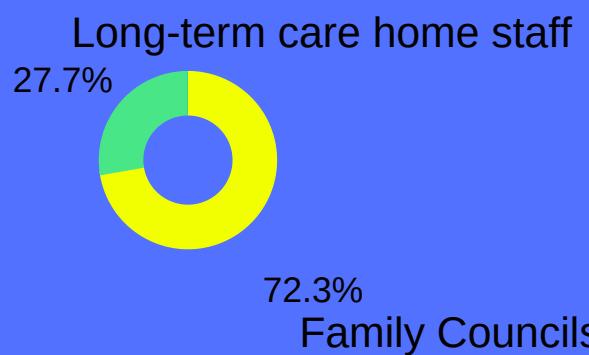


600+ long-term
care homes

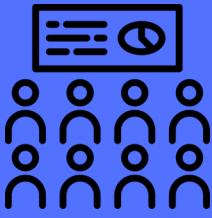
Consultations



- Information
- Advice
- Problem solving



Education events



Presentations: 8
Webinars: 3
Conference: 1

Communications



Research meetings



Community partner meetings



Stakeholder & system planning meeting





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Program highlights

- Launched Resource Development Advisory Committee
- Held two Conflict Resolution trainings
- Biennial conference - Intersections of Mental Health in LTC
- Launched Community of Practice for LTC Social Workers & Social Service Workers
- Consulted on Public Inquiry into the Safety and Security of Residents in the Long-Term Care Homes System
- Participated in various forums including Caregiver Collaboration, CLRI Diversity Inclusion & Advisory groups



FCO Services

- Presentations and workshops to help you start and maintain a Family Council
- Phone & email consultations to provide advice, share information & help problem solve
- Downloadable education materials on our website
- Education and engagement days to share important information with and facilitate networking of Council members